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ALA | Mates, **Adaptive** Technology for the **Internet**

Mates, Barbara T.; **Adaptive** Technology for the **Internet**, Out of Print. ... "The 1997 National **Survey** of US Public Libraries and the **Internet**," commissioned ...
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1 Designing and developing surveys on WWW sites
Susan Feinberg, Peter Y. Johnson
September 1998 **Proceedings of the 16th annual international conference on Computer documentation**
Publisher: ACM Press
Full text available: pdf(400.98 KB) Additional Information: full citation, references, index terms

2 What online gamers really think of the Internet?
Manuel Oliveira, Tristan Henderson
May 2003 **Proceedings of the 2nd workshop on Network and system support for games NetGames '03**
Publisher: ACM Press
Full text available: pdf(214.02 KB) Additional Information: full citation, abstract, references, index terms

The Internet has provided a network infrastructure with global connectivity for the games industry to develop and deploy online games. However, unlike the document interface paradigm of the World Wide Web (WWW), these online games have more stringent requirements that are not fulfilled by the Internet's best effort service model.A key characteristic of online games is the possibility of having multiple participants share the same experience. Consequently, the volatile nature of the Internet can ...

3 Innovative technologies of e-commerce: An exploratory study of using a user remote tracker to examine web users' personality traits
Shuk Ying Ho
August 2005 **Proceedings of the 7th international conference on Electronic commerce ICEC '05**
Publisher: ACM Press
Full text available: pdf(392.38 KB) Additional Information: full citation, abstract, references, index terms

Many online firms are investing money in various means and methods to track online customers' navigation patterns and analyze their characteristics and their web behaviours. With better understanding of the navigation patterns, the firms can provide breakthrough customer service. Currently, there are numerous frameworks ready to help the firms realise their dream to understand their customers. However, these frameworks are limited to server-sided tracking, and the firms lose their customers' foo ...

Keywords: data mining, electronic commerce, personality traits, tracker, web mining

4 Peer-to-peer relationships on the Internet: advancing the academic goals of students with disabilities

Sheryl Burgstahler, Deb Cronheim, Linda Baker
July 1997 **ACM SIGCUE Outlook**, Volume 25 Issue 3
Publisher: ACM Press
Full text available: pdf(818.70 KB) Additional Information: full citation, abstract, index terms

This study examines the role computer-meditated communication (CMC) can play in helping students with disabilities minimize social isolation and other barriers they face in achieving academic goals. Subjects are high school students with disabilities. Data was collected from electronic mail exchanges, questionnaires, and focus groups. Results suggest CMC can ease social isolation and advance the academic goals of students with disabilities by connecting them to a community of their peers.

Keywords: computer-mediated comm7unication, computer-mediated communication, disabilities, peers, social isolation

5 A survey of the state of executive information systems in organisations in South Africa

Udo Averweg, Geoff Erwin, Don Petkov
October 2004 **Proceedings of the 2004 annual research conference of the South African institute of computer scientists and information technologists on IT research in developing countries SAICSIT '04**
Publisher: South African Institute for Computer Scientists and Information Technologists
Full text available: pdf(44.52 KB) Additional Information: full citation, abstract, references, index terms

Web-based technologies are causing a revisit to existing information technology implementation models, including those for Executive Information Systems (EIS). In order to survey the state of EIS implementations in South Africa, the authors developed a questionnaire and report on the current EIS situation in thirty-one well-established organisations in KwaZulu-Natal, South Africa which successfully implemented EIS. The authors' results are compared with EIS studies conducted in Australia, Spa ...

Keywords: executive information systems (EIS), human factors, management, web-based technologies

6 Measuring IT core capabilities for electronic commerce: results from a confirmatory factor analysis

Hans van der Heijden
December 2000 **Proceedings of the twenty first international conference on Information systems**
Publisher: Association for Information Systems
Full text available: pdf(175.03 KB) Additional Information: full citation, references, citings, index terms

Keywords: factor analysis, measuring IS success, organizing

7 Inclination of scholars to major in information systems or computer science

Lisa Seymour, Mike Hart, Peter Haralamous, Tasneem Natha, Chia-Wen Weng
October 2004 **Proceedings of the 2004 annual research conference of the South African institute of computer scientists and information technologists on IT research in developing countries SAICSIT '04**
Publisher: South African Institute for Computer Scientists and Information Technologists
Full text available: pdf(80.69 KB) Additional Information: full citation, abstract, references, index terms

This paper describes a survey of 497 final year scholars at schools in the Western Cape, South Africa. They were asked about their inclination to study information systems(IS) or computer science(CS), their knowledge of the areas, and their opinions of salaries and job opportunities. Unlike much past research, significantly more interest came from those previously 'deprived' in the IT area. Those from schools previously disadvantaged by the apartheid school system and without access to comput ...

Keywords: education, human factors, learning

8 The attraction of personalized service for users in mobile commerce: an empirical study

Shuk Ying Ho, Sai Ho Kwok
December 2002 **ACM SIGecom Exchanges**, Volume 3 Issue 4
Publisher: ACM Press
Full text available: pdf(49.39 KB) Additional Information: full citation, abstract, references, citings, index terms

There has been a notable increase in consumer use of mobile applications. Consumers begin to adopt mobile commerce applications. In response, firms have been investing billions of dollars in order to enhance the hardware and software platforms for mobile commerce. Consequently, with such large investments, firms are highly motivated to attract new clients and retain their old customers. In the present study, the strategic parameters have been studied in order to determine the ways in which mobil ...

Keywords: mobile commerce, personalization, privacy

9 Consumer acceptance of virtual stores: a theoretical model and critical success factors for virtual stores

Lei-da Chen, Mark L. Gillenson, Daniel L. Sherrell
June 2004 **ACM SIGMIS Database**, Volume 35 Issue 2
Publisher: ACM Press
Full text available: pdf(303.60 KB) Additional Information: full citation, abstract, references, index terms

Virtual stores provide great efficiency in the retail value chain, and their existence has tremendously paved the way for the diffusion of electronic commerce. Understanding the determinants of consumer acceptance of virtual stores will provide important theoretical contributions to the area of business-to-consumer (B-to-C) electronic commerce and lead to the development of more effective and meaningful strategies for virtual stores. By expanding the Technology Acceptance Model and the Innovatio ...

Keywords: critical success factor, electronic commerce, innovation diffusion, online retailing, technology acceptance model, virtual store

10 Initial trust and the adoption of B2C e-commerce: The case of internet banking

Kyung Kyu Kim, Bipin Prabhakar
June 2004 **ACM SIGMIS Database**, Volume 35 Issue 2
Publisher: ACM Press
Full text available: pdf(249.24 KB) Additional Information: full citation, abstract, references, index terms

A possible reason for the delayed acceptance of the Internet as a retail distribution channel may be the lack of trust consumers have in the electronic channel and in the Web merchants. Few prior studies on the adoption of business-to-consumer e-commerce have considered trust in information technology as an important determinant of adoption behavior. This research explicitly encompasses the electronic channel and the merchant as objects to be trusted in a specific e-commerce application, i.e. In ...

Keywords: electronic commerce, initial trust, internet banking

11 Initial trust, perceived risk, and the adoption of internet banking
Kyu Kim, Bipin Prabhakar
December 2000 **Proceedings of the twenty first international conference on Information systems**
Publisher: Association for Information Systems
Full text available: pdf(142.05 KB) Additional Information: full citation, references, citings, index terms

Keywords: electronic commerce, internet banking, perceived risks, trust

12 Computing curricula 2001
September 2001 **Journal on Educational Resources in Computing (JERIC)**
Publisher: ACM Press
Full text available: pdf(613.63 KB) html(2.78 KB) Additional Information: full citation, references, citings, index terms

13 E-commerce-models, structure, mechanisms, globalization, and strategy: Factors of adoption of online auction: a China study
Mohammed Quaddus, Jun Xu, Zohurul Hoque
August 2005 **Proceedings of the 7th international conference on Electronic commerce ICEC '05**
Publisher: ACM Press
Full text available: pdf(392.60 KB) Additional Information: full citation, abstract, references

There has been tremendous growth of on-line auction activities over the last several years. However, what makes consumers adopt and use on-line auction has not been researched deeply. This paper aims to fill this gap. Based on extensive literature review on academic and commercial papers/reports/websites, we develop a comprehensive on-line adoption model along the framework of Theory of Planned Behaviour (TPB) and Innovation Diffusion Theory. The model is empirically tested by using Partial Leas ...

Keywords: China, Partial Least Square (PLS), Structural Equation Modeling (SEM), adoption/diffusion, internet, on-line auction

14 Fast detection of communication patterns in distributed executions
Thomas Kunz, Michiel F. H. Seuren
November 1997 **Proceedings of the 1997 conference of the Centre for Advanced Studies on Collaborative research**
Publisher: IBM Press
Full text available: pdf(4.21 MB) Additional Information: full citation, abstract, references, index terms

Understanding distributed applications is a tedious and difficult task. Visualizations based on process-time diagrams are often used to obtain a better understanding of the execution of the application. The visualization tool we use is Poet, an event tracer developed at the University of Waterloo. However, these diagrams are often very complex and do not provide the user with the desired overview of the application. In our experience, such tools display repeated occurrences of non-trivial commun ...

15 Groupware comes to the Internet: charting a new world

Bradley C. Wheeler, Alan R. Dennis, Laurence I. Press
September 1999 **ACM SIGMIS Database**, Volume 30 Issue 3-4
Publisher: ACM Press
Full text available: pdf(1.20 MB) Additional Information: full citation, abstract, citings, index terms

Early experiences with Web-based groupware point to new collaboration opportunities within and between organizations. We report the results of a study of more than 100 organizations that have used Web-based groupware to understand better how they are using it and what advantages and disadvantages they have experienced. We then use these data to develop a framework for analyzing and assessing the fit of groupware systems to organizational needs. We close with a discussion of the evolution and fut ...

Keywords: GSS, Internet, groupware, web-based groupware

16 A new twist on an old method: a guide to the applicability and use of web experiments in information systems research
Michael R. Wade, Peter Tingling
August 2005 **ACM SIGMIS Database**, Volume 36 Issue 3
Publisher: ACM Press
Full text available: pdf(297.63 KB) Additional Information: full citation, abstract, references, index terms

A review of the Information Systems literature reveals that experiments are employed infrequently by IS researchers. Further, there is some evidence that the use of experiments is not increasing and may, in fact, be declining. A relatively new approach, the Web experiment, is introduced as a tool for Information Systems researchers to take advantage of the benefits of experimental methods, while avoiding some of the costs. A Web experiment resides on a Web site and can be accessed online through ...

Keywords: experimental research, internet, research methodology, web experiments

17 Web mining for web personalization
Magdalini Eirinaki, Michalis Vazirgiannis
February 2003 **ACM Transactions on Internet Technology (TOIT)**, Volume 3 Issue 1
Publisher: ACM Press
Full text available: pdf(293.73 KB) Additional Information: full citation, abstract, references, citings, index terms, review

Web personalization is the process of customizing a Web site to the needs of specific users, taking advantage of the knowledge acquired from the analysis of the user's navigational behavior (usage data) in correlation with other information collected in the Web context, namely, structure, content, and user profile data. Due to the explosive growth of the Web, the domain of Web personalization has gained great momentum both in the research and commercial areas. In this article we present a survey ...

Keywords: WWW, Web personalization, Web usage mining, user profiling

18 ITiCSE 2003 working group reports: How shall we assess this?
Janet Carter, Kirsti Ala-Mutka, Ursula Fuller, Martin Dick, John English, William Fone, Judy Sheard
June 2003 **ACM SIGCSE Bulletin , Working group reports from ITiCSE on Innovation and technology in computer science education ITiCSE-WGR '03**, Volume 35 Issue 4
Publisher: ACM Press
Full text available: pdf(337.24 KB) Additional Information: full citation, abstract, references, index terms

Increased class sizes are forcing academics to reconsider approaches to setting and

marking assessments for their students. Distributed and distance learning are creating some of the biggest changes. Some educators are embracing new technologies but others are more wary of what they do not know. In order to address this issue it is first necessary to investigate the types of assessment currently in use and the perceptions that are held by academics with and without experience of the new technolo ...

Keywords: assessment, computer aided assessment, plagiarism

19 E-commerce-models, structure, mechanisms, globalization, and strategy: The actuality, questions and countermeasures of Electronic Commerce application in SMEs: a survey in the East of Guangdong Province, China

Feng Ouyang, Yunhe Li

August 2005 **Proceedings of the 7th international conference on Electronic commerce ICEC '05**

Publisher: ACM Press

Full text available: pdf(324.29 KB) Additional Information: full citation, abstract, references, index terms

Based on the findings of an empirical survey of EC application in SMEs in the East of Guangdong Province, the author analyses the actuality and questions of the EC application, then puts forward the countermeasures on how SMEs apply EC successfully at present.

Keywords: EC, EC application, the SMEs

20 The internet-based education bandwagon: look before you leap

Rudy Hirschheim

July 2005 **Communications of the ACM**, Volume 48 Issue 7

Publisher: ACM Press

Full text available: pdf(91.97 KB) html(26.85 KB) Additional Information: full citation, abstract, references, index terms

Online students may perform as well as those in traditional classrooms, but what about the quality of their learning experience?

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